

Family Portal FAQ

1. When I click on Term Grades Posted, I receive an error in MyEd. Why is it breaking?
The “Term Marks” are not available on this section of the Portal. You will need to go to the Academics Top Tab to see Current Term Performance for each class.
2. Can I connect to the Family Portal for my children who aren’t in high school?
No, currently the portal is only available to high school students at Princess Margaret and Penticton Secondary.
3. Why aren’t all of the assignments and grades listed for every class my child is enrolled in?
Using the MyEd Gradebook is a choice for teachers. The only marks you can view are those inputted by teachers into MyEd.
4. I have changes for my demographic information. Who do I contact?
You need to contact the school directly for any changes.
5. Why can’t Francophone students have student/parent portal accounts?
Our district doesn't actually “own” the Francophone student’s records. We cannot create Parent or Student Portal accounts for them; only the Francophone district can.