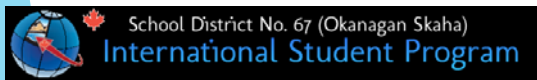


# Health Care Cards - Guard Me



- Students may have to pay for services. Homestay family is asked to help with on-line claim – [www.guard.me](http://www.guard.me)
- Walk-In Clinics in Penticton likely need to be paid in cash
- Walk-In Clinics in Summerland can invoice guard.me directly.
- Penticton hospital can bill directly
- Students need to make sure they have their Guard.me medical card with them at all time
- Take a photo of card for back-up



**Submit a Claim**

For faster turn around you can submit your claim online using your policy or certificate number as it appears in your ID Card (names included in card) and your Date of Birth.

**Before you start the online claims process, you will need:**

- Scanned receipts
- Scanned medical records

**NOTE:** If you have received an email asking you to resubmit your claim; please login to **My Account** to resubmit it.

**For Online or Mailed submissions please complete the following:**

**VIDEO TUTORIAL**  
HOW TO MAKE A CLAIM ONLINE

\* Denotes A Required Field

**ONLINE CLAIM**

\* POLICY OR CERTIFICATE NUMBER

\* DATE OF BIRTH:  
Month  Day  Year

Watch [video](#)  
How to make a claim